

Tech Bulletin TB00286: A6106H Blade PC and Boot Screen Video Artifacts at Startup

Products Addressed

This technical bulletin identifies a known issue. Products addressed include:

- A6106H Blade PC
 - NVIDIA® Quadro K4200 GPU
 - Quad V5442 PCoIP® host card
 - Quad-monitor PCoIP zero client using two single-link-to-dual-link DVI cables (Y-cables) for dual high-resolution displays
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Overview and Environment

When a quad-monitor PCoIP zero client connected to two high-resolution displays using Y-cables establishes a PCoIP session with an A6106H Blade PC (containing a K4200 GPU and a V5442 host card), the boot screen displays white video artifacts. As POST and boot screen text is displayed, the video is refreshed and the white video artifacts disappear.

Resolution

This known issue is related to the architecture of PCoIP technology and is cosmetic only. This does not have any effect on A6106H startup or operation.

Contacting Support

The table below shows how to contact ClearCube Support.

Web	www.clearcube.com/support/
Email	support@clearcube.com
Toll-free	(866) 652-3400
Direct	(512) 652-3400
