

Tech Bulletin TB00288: A6106H/HL Blades Show One Network Connection

Products Addressed

This technical bulletin identifies a known issue. Products addressed include:

- A6106H Blade PC
- A6106HL Blade PC

Overview and Environment

A6106H and A6106HL Blade PCs contain two network interfaces:

- Intel(R) Ethernet Connection I217-LM, and
- Intel (R) I210 Gigabit Network Connection

In some instances, only one network interface is displayed in the Windows operating system Network Connections screen.

Resolution

The steps below show how to resolve this issue.

Step	Action
1	From the Windows Control Panel, navigate to Device Manager .
2	Expand the Network Adapters item.
3	Right-click the I217-LM adapter icon and click Uninstall . Result: The operating system displays the Confirm Device Uninstall dialog box.
4	Click OK . Result: A progress indicator is displayed and I217-LM is removed from the Network adapter item.
5	Right-click the Network adapters item and select Scan for hardware changes . Result: Device Manager refreshes and displays the I217-LM and I210 network adapters. The Network Connections window now shows both network adapters.

Continued on next page

Tech Bulletin TB00288: A6106H/HL Blades Show One Network Connection, Continued

Contacting Support

The table below shows how to contact ClearCube Support.

Web	www.clearcube.com/support/
Email	support@clearcube.com
Toll-free	(866) 652-3400
Phone	(512) 652-3400
