

Topic: PS/2 Keyboard Hot Function Keys
Component(s) Affected: Universal C/Ports Using PS2 Keyboards
Date: December 16, 2002

OVERVIEW / ENVIRONMENT

This document describes why Hot Function Keys do not operate on PS/2 keyboard connected to the Universal C/Ports.

DETAILED DESCRIPTION

The Universal C/Port provides direct connection of PS/2 keyboard and mouse via an internal USB to PS/2 converter. The USB to PS/2 does not pass the specific vendor information for the PS/2 keyboard to the operating system. Therefore, the PS/2 keyboard is enumerated as a USB HID Compliant Device and a generic device driver is used. The USB HID Compliant Device does not provide function for the additional Hot Keys on the keyboard.

RESOLUTION

To ensure proper functioning of Hot Function Keys, a USB keyboard must be used. The Hot Function Keys on a PS/2 keyboard will not function properly when attached to a Universal C/Port.

For more information, please contact ClearCube technical support.

support@clearcube.com
support.clearcube.com
(866) 652-3400
+1 (512) 652-3400

Email address for ClearCube Technical Support
ClearCube Support Website
Direct line in the US
Direct line from outside the US