

Topic: USB Devices on Blade Front Panel Disables C/Port USB Storage
Component(s) Affected: Model R2100 Dual Xeon CPU Blade
Date: January 14, 2004

OVERVIEW / ENVIRONMENT

Attaching a USB storage device to the Blade front panel at boot up prevents any storage device connected to the C/Port from being seen. This issue only applies to the BIOS/DOS environment.

DETAILED DESCRIPTION

If a USB storage device is attached to the Blade front panel, devices such as floppy drives, CD-ROM drives, and USB flash drives plugged into the C-Port will not be bootable or accessible in DOS. Once the USB storage device is removed from the front panel, storage devices attached to the C-Port will be visible again.

Note: This issue does not affect Windows.

RESOLUTION

To restore USB storage devices at the C/Port, remove all USB storage devices from the Blade front panel.

For more information, please contact ClearCube technical support.

support@clearcube.com
support.clearcube.com
(866) 652-3400
+1 (512) 652-3400

Email address for ClearCube Technical Support
ClearCube Support Website
Direct line in the US
Direct line from outside the US