

Topic: ezRemote Manager Patch for XPe Write Filter
Component(s) Affected: ezRemote Manager, XPe I/Ports
Date: August 17, 2005

OVERVIEW / ENVIRONMENT

A default configuration setting for ezRemote Manager may leave XPe I/Ports in a vulnerable state after custom images are applied. ClearCube Technology has issued a patch for this issue.

DETAILED DESCRIPTION

ClearCube I/Ports utilize ezRemote Manager for performing system and software updates for all products except Grid Center snapins. When ezRemote Manager is used to pull a system image from an XPe-based Eon e100 I/Port and then push that image to another XPe e100 I/Port, a default configuration setting in ezRemote Manager leaves the Enhanced Write Filter on the I/Port being imaged in a state that could allow unwanted writes to the flash disk.

A simple patch for ezRemote Manager, revision `ezrm_302_031505_ee.exe`, is available that changes this setting. This patch should be applied to all ezRemote Manager installations. This patch is available on the ClearCube Support Website as:

`ezRM_Fix.zip`

This file contains the following:

- An updated `install.2do` file that comprises the patch
- This Technical Bulletin.

To install this patch, copy the `install.2do` patch file to the following location:

```
C:\Program Files\Neoware\<ezrm_dir>\GetNTEImage\
```

where `<ezrm_dir>` is the installation directory for ezRemote Manager. (For version control, the name of this folder is changed with each update of the software.) Restart ezRemote Manager. A system restart is not required.

Note: Do not copy the patch file to the `\\PutNTEImage` directory.

For more information, please contact ClearCube technical support.

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