

Topic: System Restore for Japanese Windows XP SP2 is Inoperable
Component(s) Affected: Windows XP SP2 Japanese Version
Date: November 13, 2006

OVERVIEW / ENVIRONMENT

The Windows XP system restore function in the ClearCube image for Japanese Windows XP SP2 is inoperable. No workaround is currently available.

The Windows XP system restore feature is normally accessible using the restore batch file

```
d:\i386\unattend.bat
```

is inoperable. The restore process starts, but stops after about five minutes.

RESOLUTION

No workaround is currently available. When a solution is developed, it will be included in the ClearCube system image.

For more information, please contact ClearCube technical support.

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