



Statement of Volatility

This is a statement about the volatility of customer data on these ClearCube products:

- CD1022, CD1024, CD1042, CD1044, CD2022, CD2024, CD5012 ZERO+, CD5014 ZERO+, CD7012 ZERO+, CD7014 ZERO+, CD7522, CD7524, CD7526, CD7542, CD7552, CD7722, CD7724, CD7742, CD7744, CD7922, CD7924, CD9520, CD9522, CD9524, CD9526, CD9542, CD9526, CD9552, CD9554, CD9722, CD9724, CD9742, CD9744, CD9922, CD9924 Zero Clients;
- C3Pi, C3Pi+, C3xPi, CD8801, CD8811, CD8815, CD8831, CD8826, CD8826F, CD8841, CD8851 Thin Clients;
- ClientCube NET-2, ClientCube NET-4, ClientCube KM NET-4, ClientCube NET-4Q, ClientCube NET-8, Belkin F1DN104E-3, F1DN104F-3, F1DN104K-3, F1DN104Q-3, F1DN104W-3, F1DN108F-3, F1DN204KVM-UN-3, F1DN002R, F1DN003R, Vertiv Cybex SC920H;
- A6106SLW, R3161D, R3162D, R3090D, R3092D Blade PCs;
- DTi3722, DTi5722, DTi7722 NUC Mini PCs;
- A3100, R4300, F6150-160 Chassis;
- F6150, F6150G Fiber Transceivers; F6151, F6151G Digital Fiber Media Converters;
- M1032W, M1034W Workstations; and
- SmartVDI-100 and SmartVDI-110 Servers.

Zero Clients, ClientCubes, Fiber Transceivers, and Fiber Media Converters

ClearCube zero clients, Belkin KVM/KM switches, Belkin DCUs, fiber transceivers, and fiber media converters use two types of memory to store customer information: volatile (RAM) and non-volatile (NVRAM).

Zero clients, fiber transceivers, and fiber media converters use RAM to store customer data during normal operation. When the devices are powered off, RAM is erased. This includes processor cache, which is volatile RAM. When power is removed from the devices, all cached data is cleared. RAM is not removable from zero clients, fiber transceivers, or fiber media converters.

NVRAM is not automatically erased when zero clients, fiber transceivers, and fiber media converters are powered off. NVRAM contains the embedded system that performs device functions, contains configuration data, and diagnostic logs. NVRAM is not removable from zero clients, fiber transceivers, or fiber media converters. When zero clients are powered on, configuration and diagnostic data is available from a password-protected, browser-based interface. This interface can be disabled.

— Continued —



Blade PCs, Workstations, Mini PCs, Thin Clients, Chassis, and SmartVDI Servers

ClearCube Blade PCs, Workstations, Mini PCs, Thin Clients, Chassis, and SmartVDI devices use two types of memory to store customer information: volatile (RAM) and/or non-volatile (NVRAM).

RAM is used to store customer data during normal operation. When devices are powered off, RAM is erased. This includes processor cache, which is volatile RAM. When power is removed from a device, all cached data on the processor is cleared.

NVRAM contains system startup and configuration data and is not automatically erased when a device is powered off. There is no externally-accessible NVRAM on a device that holds customer data. Clear NVRAM on devices with batteries by momentarily interrupting system battery power. Removing the system battery from its holder interrupts power.

Hard Drive, SSD, flash media, embedded flash storage are of various sizes depending on customer configuration. A low level format can erase the data stored on these types of media.

Signed,

Doug Layne
Global Vice President of Sales
ClearCube Technology, Inc.
(512) 652-3500
Cedar Park, TX
January 25, 2019